



# WEATHER SHIELD® LIMITED WARRANTY

Subject to the conditions, exclusions and limitations that follow, the manufacturer of WEATHER SHIELD products, WEATHER SHIELD Mfg., Inc. ("WEATHER SHIELD") warrants WEATHER SHIELD products (Weather Shield®, LifeGuard®, Legacy Series®, EnduraShield™, Collections™, ProShield®, Custom Shield®, HR175®) to be free from defects in material and workmanship as noted below. All referenced times are in relation to date of manufacture. Warranty effective date April 1, 2010.

## WARRANTY COVERAGE

### Window and Patio Door Product – Twenty Years

WEATHER SHIELD warrants that its products and insulated glass shall be free from defects in material or workmanship for a period of TWENTY (20) YEARS unless specified below.

Should any WEATHER SHIELD products or components of products be determined by WEATHER SHIELD to contain defects in material or workmanship within the applicable warranty period, WEATHER SHIELD will, at its option, repair the products or components at no charge, or provide replacement products or components at no charge, or refund the original purchase price of the products containing the defective components. Decisions as to whether to repair, replace or refund shall be made by WEATHER SHIELD in its sole discretion. Replacements will be the closest equivalent current product and may not exactly match the original. Replacements will be delivered to the original point of purchase with no shipping charges. If shipment direct to the consumer is requested, normal shipping and handling charges will apply.

### Laminated Glass – Five Years

Laminated glass shall be free from defects in material and workmanship for a period of FIVE (5) years.

### Decorative Glass – Five Years

Decorative glass shall be free from defects in material and workmanship for a period of FIVE (5) years.

### Wood Exterior Products – One Year

Primed/unprimed (unclad) wood products shall be free from defects in material and workmanship for a period of ONE (1) year.

### Unfinished Cedar or Mahogany – Two Years

The cedar or mahogany wood components shall be free from defects in material and workmanship for a period of TWO (2) years.

### Accentials™ Color System (Prefinish) – Ten Years

Accentials Color System (Prefinish) on any wood surfaces is warranted for TEN (10) years from peeling, flaking, cracking, blistering or delaminating unless punctured, marred or caused by joint separation.

### Factory-Applied Interior Finishes – One Year

Factory-applied interior finish or stain, other than Accentials Color System, is warranted against peeling, checking, or cracking for ONE (1) year. Standard factory-applied primer is not a finish coat.

### Manufacturer-Applied Finishes – outside 2 miles of the seacoast Aluminum and Fiberglass – Twenty Years

WEATHER SHIELD's standard finishes (meeting AAMA 2603 or 623 requirements) or high-performance finishes (meeting AAMA 2605 or 625 requirements) and anodizing on aluminum shall be warranted for TWENTY (20) years not to crack, pit, corrode, peel, blister or flake.

### Manufacturer Applied Finishes within 2 miles of the seacoast Aluminum and Fiberglass – Ten Years

WEATHER SHIELD's high-performance finish (meeting AAMA 2605 or 625 requirements) and anodizing on aluminum installed within two miles of a corrosive environment (seacoast/acid rain) shall be warranted for TEN (10) years for abnormal corrosion with the below conditions/exclusions. Abnormal corrosion means cracking, pitting, corroding, peeling, blistering or flaking.

- Exterior surfaces must be cleaned with a mild detergent soap and water at least every two months, and more frequently if necessary to prevent build-up of salt and/or other corrosive materials. Any breaches in the exterior paint coating, such as scratches, chips or abraded areas, must be repaired immediately.
- All determination as to whether there is abnormal corrosion, and whether it is the result of a manufacturing defect shall be made by Weather Shield and those determinations shall be final.
- Because the environment (within two miles of an ocean coastline and any area subject to acid rain) can be extremely harsh and corrosive, it is normal for windows and doors installed in these environments to deteriorate more than those installed in other environments, even with proper maintenance. This warranty only covers abnormal corrosion.

### Hardware Finish – Ten Years

Corrosive-resistant finishes and seacoast hardware packages installed within two miles of a corrosive environment shall be warranted for TEN (10) years unless marred or scratched. The above conditions/exclusions apply.

### Glass Stress Cracks – One Year

Stress Cracks are warranted for ONE (1) year.

### Transferability – Ten Years

This warranty is transferable to subsequent owners. This transferred warranty is the lesser of TEN (10) years or the period specified from the date of manufacture.

## TO GET ASSISTANCE

For further information or to make a claim under The WEATHER SHIELD Limited Warranty, please contact the contractor who installed the product or the WEATHER SHIELD distributor or dealer from whom the product was purchased or fill out an online service form. To find your closest dealer, please use the dealer locator on the web site ([www.weathershield.com](http://www.weathershield.com)).

Online service form: [www.weathershield.com](http://www.weathershield.com)

If you cannot find a local dealer or they are unknown to you, you may contact us at the below location.

WEATHER SHIELD WINDOWS AND DOORS  
PO Box 309  
Medford, WI 54451  
Phone: 800.222.2995

Please provide the following information:

- Your name, address, daytime telephone number and e-mail address.
- A description of the product for which the claim is being made.
- Original proof of purchase (or approximate date if exact date is not known).
- The name of the WEATHER SHIELD dealer/distributor from whom

- the product was purchased (if known).
- The nature of the product complaint.
- The coded information on the spacer between the panes of glass.

If the limited warranty period has expired or for repairs not covered by warranty, many replacement parts are available for purchase. When warranty coverage is unclear, WEATHER SHIELD may charge an inspection fee for any on-site product inspection. If the inspection reveals the WEATHER SHIELD product has a defect covered by this limited warranty, the inspection fee will be waived.

In cases relating to hardware, the customer may be invoiced for the replacement hardware at the list price and appropriate credit will be issued when the defective hardware has been returned to WEATHER SHIELD.

Supplying replacement products or parts shall not extend the time period of the warranty and the replacement product or part shall be warranted only to the extent of the unexpired portion of the warranty period on the originally purchased product or part.

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## NON COVERAGE

- Normal wear and tear, weathering and natural variations in wood color or texture are considered normal and not a product defect.
- Normal wear and tear of hardware and hardware finishes that can naturally occur (e.g. corrosion, tarnishing) or damage at construction site.
- Minor scratches, slight glass curvature or glass imperfections are natural variances in glazing and do not impair structural integrity or significantly obscure normal vision.
- Repairs, refinishing or similar activities involved when skilled labor installs or replaces products.
- Condensation and any related water damage (such as mold or wood rot due to water or ice build up), which occur as a result of humidity within the property or changes in the interior/exterior temperatures, do not indicate a defect. Contact a heating/cooling specialist to assist.
- Products installed in a non-vertical position, discoloration of non-visible parts, or failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, exposure to the elements, improper or insufficient handling, storage, maintenance or service including, but not limited to, obstruction of weep holes. Installation of units must be finished and operated in accordance with our installation instructions attached to each unit.
- Failures or operating difficulties resulting from use of high-expansion foam insulation, incompatible sealant, cleaning agent, or exposure to corrosive, unusual, harmful or aggressive substances, acid rain, fumes or condensates, subjection to abnormal stress from localized application of heat, excessive vibration or movement of buildings or foundations or to other abnormal physical stress or use in high humidity areas.
- Products installed in buildings with cladding systems that do not allow

for proper management/drainage of moisture (e.g. EIFS or synthetic stucco without an engineered drainage system).

- Vinyl parts or weather strip that has non-factory-applied paint or stain voids the warranty of the affected unit.
- Warpage or air/water infiltration on any swing door with a call-out height of greater than 6'10" unless WEATHER SHIELD'S multi-point lock system is used with the door.
- Any installations at an altitude over 3,500 feet above sea level unless capillary tubes have been installed or a HIGH ALTITUDE GLASS PACKAGE is used, which provides limited coverage.
- Insulated True Divided Lite units.
- Products with wood surfaces that are not covered within thirty (30) days after purchase with a high-quality top coat of paint, sealer or varnish. The top coat should be applied as recommended by the paint manufacturer and it is the customer's responsibility to properly care for and protect the woodwork against moisture or excessive dryness.
- Products with factory-applied primer paint that are not covered with a finish coat within six (6) months of unit installation.
- Products or components not provided by WEATHER SHIELD including but not limited to hardware, locksets, strikes, or panning systems.
- WEATHER SHIELD products that are stacked or mulled with products manufactured by others.
- Products with modifications (e.g. customer applied paint finishes, tints, films) or security systems without prior approval.

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## ADDITIONALLY

- Insulated units with capillary tubes will not have inert gas fill.
- ADA-compliant sills or telescoping, pocket and bifold patio door systems are not designed nor are they intended to manage moisture or water infiltration. The determination of proper building design and moisture management (through an overhang or otherwise) is the responsibility of your building designer, architect or contractor.
- Warping of a door shall not be deemed to be a product defect unless the warping is in the door panel itself and then only if the warping is more than one quarter inch. The amount of warp shall be determined by placing a taut wire or string or straightedge across the face of the installed door panel thought to be concave and measuring the amount of warp at the point of the greatest distance between the bottom of such wire, string or straightedge and the face of the door panel. WEATHER SHIELD may, at its option, defer action on a warping claim for a period of not more than ONE (1) year from the date of the claim to permit the door panel to adjust to temperature and humidity in its installed position.

- The performance of windows and doors may be affected by factors beyond WEATHER SHIELD'S control. Examples include handling and installation, construction details of the building, exposure conditions, maintenance, normal wear and tear, and migration of inert gas. Structural or thermal ratings are for comparison purposes only. While WEATHER SHIELD products are manufactured to meet or exceed published ratings, it is not possible to guarantee that they will meet or exceed those ratings after they have been installed.
- WEATHER SHIELD is not responsible for removing any defective products from the structure in which they are installed, or for installing any replacement products or components provided by WEATHER SHIELD pursuant to this limited warranty, or for any painting, refinishing or other work necessary to complete the installation of replacement products or components, all of which shall be the consumer's responsibility.

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## GENERAL PROVISIONS

Selection and purchase of WEATHER SHIELD products which conform to all applicable building codes and local ordinances is the sole responsibility of the architect, building contractor or homeowner. WEATHER SHIELD assumes no responsibility for compliance with local building codes or ordinances, or for calculation and design of support mullions, structural support, or flashing required for installation. Consult with your local building code officials and/or a qualified contractor, architect or engineer for specific requirements.

**THERE ARE NO OTHER EXPRESS WARRANTIES EXCEPT AS SET FORTH HEREIN. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE PERIODS OF COVERAGE OF THE EXPRESS WARRANTIES SET FORTH IN THIS LIMITED WARRANTY. WEATHER SHIELD SHALL NOT BE LIABLE FOR**

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## APPLICABLE TAXES OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS TO PERSONS OR OTHER PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF WEATHER SHIELD PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER ORALLY OR IN WRITING.

Effective Date: April 1, 2010